

03-16-01

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March 15, 2001

Attorney Docket No.: 10360-059001

Box Patent Application
Commissioner for Patents
Washington, DC 20231

Presented for filing is a new patent application claiming priority from a provisional patent application of:

Applicant: MICHEL BURGER AND ANNE HARDY

Title: ESTABLISHING COMMUNICATION BETWEEN A REMOTE AGENT AND AN END-USER

Enclosed are the following papers, including those required to receive a filing date under 37 CFR §1.53(b):

| | <u>Pages</u> |
|---------------|-------------------------------|
| Specification | 19 |
| Claims | 8 |
| Abstract | 1 |
| Declaration | [To be Filed at a Later Date] |
| Drawing(s) | 2 |

Enclosures:
— Postcard.

Under 35 USC §119(e)(1), this application claims the benefit of prior U.S. provisional application 60/189,836, filed March 16, 2000.

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| Basic filing fee | \$710 |
| Total claims in excess of 20 times \$18 | \$180 |

CERTIFICATE OF MAILING BY EXPRESS MAIL

Express Mail Label No EL227256495US

I hereby certify under 37 CFR §1.10 that this correspondence is being deposited with the United States Postal Service as Express Mail Post Office to Addressee with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, Washington, D C 20231

Date of Deposit March 15, 2001

Signature Samantha Bell

Typed or Printed Name of Person Signing Certificate Samantha Bell

03/15/01
J1052 U.S. PTO

Fredrick P. Fish
1855-1930

W.K. Richardson
1859-1951

BOSTON
DALLAS
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SILICON VALLEY
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WASHINGTON, DC

J1002 U.S. PTO
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Commissioner for Patents

March 15, 2001

Page 2

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| Independent claims in excess of 3 times \$80 | \$80 |
| Fee for multiple dependent claims | \$0 |
| Total filing fee: | \$970 |

A check for the filing fee is enclosed. Please apply any other required fees or any credits to deposit account 06-1050, referencing the attorney docket number shown above.

If this application is found to be incomplete, or if a telephone conference would otherwise be helpful, please call the undersigned at (617) 542-5070.

Kindly acknowledge receipt of this application by returning the enclosed postcard.

Please send all correspondence to:

Denis G. Maloney, Esq.
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Respectfully submitted,



Paul A. Pysher
Reg. No. 40,780
Enclosures
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